

POSITION DESCRIPTION



Position Description Classification Approved	Date
Human Resources Branch	22/08/2022

POSITION DETAILS	
Position Title:	Veterinary Emergency Clinician, CAHC
Position Number:	various
Classification:	HEO7
Faculty/Division:	Faculty of Sciences, Engineering and Technology
School/Branch:	School of Animal and Vet Sciences
Reports to (position title):	Clinical Service Lead, Companion Animal Health Centre
Delegations:	Nil
Special Conditions:	- Reasonable workplace adjustments will be made for people with a disability - Participation in a rotating 24/7 clinical roster
Significant Working Relationships:	- Practice Manager (CAHC) - Clinicians, Specialists and Academic Staff - Nurse Team Leaders, Veterinary Nurses and support staff - Referring veterinarians

POSITION SUMMARY
The School of Animal and Veterinary Sciences provides world-class, outcome-based education and training of animal and veterinary scientists in a research environment. Based at the Roseworthy Campus, 50km north of the Adelaide CBD and minutes from Gawler, the school is situated on a 1600 ha property that includes a working farm, full service Veterinary Health Centre teaching clinics, and a range of general purpose and specialist teaching and research facilities. The School offers three academic programs: Animal Science, Veterinary Bioscience and Doctor of Veterinary Medicine (DVM). The Veterinary Health Centre (VHC) is the School's clinical teaching facility which operates on a commercial basis, offering a range of first opinion, ambulatory and specialist veterinary services across all animal species to the general public and referring veterinarians. As a unit of VHC, the Companion Animal Health Centre (CAHC) is a leading-edge primary practice and referral care veterinary clinic offering the latest technology, equipment and professional services to treat small companion animals of all species. The CAHC offers high quality first opinion, referral and 24/7 emergency and critical care veterinary services to the public and provides a clinical training environment for final year veterinary students working under the close supervision of experienced veterinary surgeons, nurses and support staff. Reporting to the Clinical Service Lead, and working as part of the CAHC clinical team the Veterinary Emergency Clinician is usually required to work through a roster offering our clients 24/7 service. To meet the accreditation requirements for the future veterinarians, the caseload will be comprised of a variety of types of cases, from primary opinion, complex medical cases, a variety of surgical and post-surgical recovery cases, and emergency triage. If 24/7 service becomes unsustainable for any reason, the ECC team may be redeployed temporarily to provide high quality first opinion GP service, and the roster reorganised to reflect less than 24/7 coverage. This role will contribute to clinical teaching and supervision of students by involving them in clinical case management, providing additional learning opportunities where appropriate and as a role model demonstrating the highest standard of clinical and professional behaviour. Mentoring of other staff including interns, locum veterinarians and veterinary nursing team members will be required on an ad hoc basis.

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KEY RESPONSIBILITIES	
Clinical Services	• Provide high quality, evidenced based veterinary care • Provide high quality emergency and critical care veterinary services by effectively using triage skills, diagnostic investigations, medical and surgical techniques, nursing staff support and equipment to effectively prioritise, stabilise, diagnose and treat emergency patients. • Manage critical care and other hospitalised patients, formulate and monitor pain management plans, review case notes and treatment plans and ensure formal handover/ takeover protocols are executed at the end/start of each shift. • Provide clients with a range of first opinion medical and surgical services and health care recommendations for small companion animals of all species. Ensure related information such as service options and cost of service is explained in an appropriate, timely, respectful and compassionate manner. Refer patients as appropriate. • Keep detailed and accurate records in accordance with CAHC protocols and VSBSA requirements including case notes, client billing information, use of pharmaceuticals and consumables. • Keep detailed and accurate records of health and safety reports, and individual rostering and timekeeping information.
Clinical Learning and Teaching	• Supervise extra-mural studies students on clinical placements and final year veterinary students by involving them in clinical case management and providing appropriate guidance, directives, skills training, mentoring, support and feedback. • Participate in observational evaluations of final year students. • Model the highest standard of professional behaviour at all times, fostering a positive culture of respect, courtesy and trust amongst colleagues, support staff and students.
Partnerships and Engagement	• Provide constructive feedback and contribute ideas for improvements in key areas such as student learning, teamwork, clinical efficiency, service quality, patient outcomes, commercial sustainability and cost reduction. • Build networks internally and externally and actively participate in continuing education for personal development and to advance the reputation and quality of services provided by the VHC.
Other reasonable duties commensurate with classification level.	

PEOPLE MANAGEMENT RESPONSIBILITIES
• NA

CAPABILITIES AND BEHAVIOURS
Use the Capability Dictionary at the link: http://www.adelaide.edu.au/hr/docs/pdp-core-capability-dictionary.pdf to identify the capabilities associated with the classification of this position. Staff are required to read and understand the capabilities and associated behaviours that align with the classification of this position.

UNIVERSITY EXPECTATIONS
Staff are required to read, understand and comply with all University policies, procedures and reasonable direction, whilst demonstrating professional workplace behaviours in accordance with the University's Code of Conduct

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SELECTION CRITERIA

Knowledge and Experience:

- Proven veterinary experience in first opinion and emergency care an advantage.
- Demonstrated high level communication and interpersonal skills including the ability to work effectively with a diverse range of clients and team members.
- Demonstrated enthusiasm and experience in assisting, teaching or mentoring others.
- Demonstrated high level written communication skills, including the ability to keep detailed, accurate medical records and write professional referral letters and client correspondence.
- Demonstrated organisational skills with proven ability to effectively prioritise work and balance competing deadlines to achieve accurate, high quality work outcomes.
- Demonstrated ability to triage.

Qualification/s:

- Veterinary qualification with eligibility to be registered as a veterinarian in South Australia