



OUR VISION



The Toowoomba Region is a vibrant, inclusive and liveable region where respect for tradition and diversity is embraced.

OUR MISSION



We partner with the community through authentic leadership and responsible governance to ensure a sustainable and bright future for our region.

OUR VALUES



ACCOUNTABILITY

We are responsible for our actions and behaviour

- I take pride and ownership in all that I do and say.
- I provide solutions not excuses.
- I am committed to providing quality services at all times.
- I understand and demonstrate organisational expectations.
- I take responsibility for decisions I make and learn from my actions.



SAFETY & WELLBEING

We prioritise health, safety and wellbeing

- I support my colleagues to ensure we all go home in the same condition as we came to work.
- I lead by example to demonstrate that health, safety and wellbeing is a high priority.
- I take a proactive approach to health, safety and wellbeing.
- I strive to continuously improve safety practices in the workplace and community.
- I foster the development of attitudes and beliefs that support safe behaviour.



TEAMWORK

We work collaboratively as one team

- I collaborate across the organisation.
- I actively engage all stakeholders and seek alternate views.
- I commit to working with others and making a positive difference in our community.
- I share my knowledge, skills and experience with others.
- I choose to work positively with others.



HONESTY

We are open, honest and fair

- I am trustworthy and honest in all my dealings.
- I listen to others and value their opinions.
- I care about others.
- I challenge people who do the wrong thing.
- I have the courage to tell it like it is; honestly and respectfully.



RESPECT

We respect the dignity, beliefs and abilities of everyone

- I respect all jobs are important in delivering services to the community.
- I recognise that valuing and supporting diversity and inclusion makes our community stronger.
- I treat everyone with courtesy and respect and show empathy.
- I celebrate our successes and learn from mistakes.
- I encourage an inclusive work environment, committed to working with, and learning from, others.

WE VALUE

MY BEHAVIOURS